FORM A-1

DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND ACCOMPLISHMENTS (Note: Same form to be used for submitting 2022 Targets)

LWD NAME:

KAPATAGAN WATER DISTRICT

Major Final Output/ Responsible Units	Performance Indicator 1	FY 2022 TARGET for Performance Indicator 1	FY 2022 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2022 TARGET for Performance Indicator 2	FY 2022 ACCOMPLISHMENT for Performance Indicator 2	Performance Indicator 3	FY 2022 TARGET for Performance Indicator 3	FY 2022 ACCOMPLISHMENT for Performance Indicator
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
A. Performance	Results								
	Access and Coverage	93%	93%	Reliability	100%	100%	Adequacy	2.24:1	2.18:1
B. Process Results									
	Quality of Service	100% Compliant to CPS	100% Compliant to CPS						
C. Financial Resul	ts			Water or Burn Ullion					
	Collection Efficiency	95.50%	98.20%						
	Current Ratio	4.8:1	3.3:1						
	Positive Net Balance In the Average Net Income for twelve (12) months	P254,968.63	P15,204.85						
D. Citizen/Client S	Satisfaction Result	S							
	Customer Satisfaction	1.) 100% Compliant To EODB; 2.) 100% Complaints are responded; 3.) 3,500 Service Request received	1.) 100% Compliant To EODB; 2.) 100% Complaints are responded; 3.) 3,800 Service Request received						

Prepared by:

Approved:

LEEVENA BY ESGUERRA Accounting Processor - A

CLAIR GREBERN U. ELUMIR

General Manager

ENGR. WICSON O. SIENES Engineering Assistant - A

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Performance Indicator 4 (11)	FY 2022 TARGET for Performance Indicator 4 (12)	FY 2022 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2022 TARGET for Performance Indicator 5 (15)	FY 2022 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2022 TARGET for Performance Indicator 6 (18)	FY 2022 ACCOMPLISHMENT fo Performance Indicator (19)
COVID-19 Response Measures	100%	100%	Non-Revenue Water	30%	30%	Potability	0.3ppm	0.3ppm
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	-			-				-

Prepared by:

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Engineering Assistant - A

CLAIR GREBERN U. ELUMIR

General Manager

Approved:

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Performance Indicator 7 (20)	FY 2022 TARGET for Performance Indicator 7 (21)	FY 2022 ACCOMPUSHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2022 TARGET for Performance Indicator 8 (24)	FY 2022 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2022 TARGET for Performance Indicator 6 (27)	FY 2022 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
Reliability of Service	Major leaking 1- 2hrs Minor leaking 30mins	Major leaking 1- 2hrs Minor leaking 30mins	Staff Productivity Index	Category C; 131:1	Category C; 125:1	Water Quality Reports	Submits 'Bacterlological Reports and Chlorine Residual Reports Monthly; Physical & Chemical Reports Yearly	Submits 'Bacterlological Reports and Chlorine Residual Reports Monthly; Physical & Chemical Reports Yearly	

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General Manager

ENGR. WILSON O. SIENES Engineering Assistant - A

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